

VRF3 PROJECTS PRIVATE LIMITED

Customer Feedback & Suggestion Form

1. Customer Details

Full Name: _____
Company Name: _____
Mobile (WhatsApp): _____
Email: _____
Location: _____

2. Service / Product Details

Type: Solar EPC / Products / Installation / O&M; / Vendor / Other
Order ID: _____
Date: _____

3. Feedback Rating

Product Quality | Installation | Communication | Delivery | Pricing | Overall

4. Payment Experience

Mode: UPI / Gateway / Bank / International / Cash / Other
Experience: Very Smooth / Smooth / Average / Difficult
Satisfied: Yes / No / Needs Improvement
Issues: _____

5. Detailed Feedback

6. Suggestions

7. Consent

I agree to use this feedback for improvement.
Signature: _____ Date: _____

8. Office Use Only

Reviewed By: _____

Action Taken: _____

Status: Open / Closed